

Admission Criteria

- Homeless/in the process of being homeless/or lives in a setting inappropriate for post hospitalization or recovery.
- Medically cleared by the hospital staff, medically and psychiatrically stable at discharge but in need of ongoing medical and psychiatric support.
- Able to self-administer medication, with staff oversight/monitoring.
- Continent of both bladder and bowels (If briefs/diapers are used, independent w/change of briefs/diaper must be met).
- Alert and oriented to Name, Place, Date, and situation.
- Patient must agree to a 7 day in house policy (no leaving the facility for 7 days) to give Serenity staff time to properly evaluate the patient.
- Patient must agree to no use or possession of illegal drugs while living at Serenity.
- Patient must agree to no violence or threats of violence while living at Serenity.

Who is Not Eligible: Exclusion Criteria

- Active Tuberculosis/Chest X-ray/C-DIFF/MRSA of Sputum (possibility of wound).
- Unstable medically & psychiatrically.
- Quadriplegics
- Patients actively detoxing (i.e. Alcohol, Benzos) will need to be stabilized prior to being referred.

Referral Process

A one-page referral form is faxed/e-mailed w/ supporting documents (face sheet, H&P, Surgical/PT/Psychnotes etc.) to Referral Coordinator (RC) or Community Liaison (CL). Documents will be reviewed and the hospital will be contacted w/ questions regarding referral contents or for additional information. Once received, the RC or CL will make a determination within 24 hours as to whether the patient is suitable for the program and will inform the Hospital. The RC or CL will then coordinate the patient's admission to Serenity Recuperative Care program.

Email: wimberlybrandonw@gmail.com | Fax: 818-495-5737



Patient Referral Process

Hospital/facility faxes one page referral to Serenity fax at **818-495-5737** or email to: wimberlybrandonw@gmail.com

Serenity reviews full referral packet and provides an approval/denial within 24 hours of receipt.

Yes No

Serenity will notify discharging facility of approval or denial. Medical facility faxes checklist and discharge, paperwork to Serenity.

Serenity notifies hospital of denial and reason.

Additional In-take Details:

- Referring hospital **must** fax completed "Discharge checklist" and discharge instructions/summary to Serenity prior to hospital/facility release.
- New clients may arrive between 9am-3pm daily (including weekends and Holidays.) Referring hospital/facility is responsible for client transportation to Serenity Recuperative Care location.
- Clients **must** arrive with medications for full LOS, according to discharge instructions. Medication **must** come with client or prior to client intake.
- All necessary clearance must come with patient.
- Subsequent to patient arrival at Serenity, Serenity Medical Case managers will conduct an intake assessment with new clients. If it is determined that the client is not suitable for our program, client will be returned to the hospital within 48 hrs.
- Referring hospital/facility **must** coordinate home health if needed. Home health must be set in place prior to Hospital/facility discharge.
- Clients will also have a social intake with a case manager within 48hrs of arrival.

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